

Section 1: General Rules

1.0 General Rules

Rockwood Electric Utility (Utility) has adopted the following rules, regulations, policies, procedures, and rate schedules which are consistent with its wholesale power contract with the Tennessee Valley Authority (TVA) for the resale of electric power to its consumers. These will apply to all classes of service requested whether by contract or other agreements. Acceptance of service from the Utility constitutes agreement by the Customer of these rules and regulations but in no case shall they relieve any other existing or prior obligations to the Utility.

2.0 Responsibility

All rules and regulations for the health and safety of its consumers as well as electrical inspections are given for guidance and Utility will not be expected to enforce or be responsible for their application or use. The Utility accepts no responsibility for damages to property or bodily injury where violations occur.

3.0 The Customer's privacy is important to the Utility. Personal information is only used as is reasonably necessary to process applications or to provide requested services. The Utility will not disclose personal information to any third party except where Utility is required to do so by law. Should Customer breach the terms and conditions or terms of use, Utility may disclose information to a relevant authority. Any disclosure of personal information will be strictly controlled and made fully in accordance with current laws.