

Section 25: Direct Load Control Program

- 1.0 The Utility operates load control and energy management equipment placed on the premises or equipment of Customers (i.e., SmartEnergy Program). Customer or Utility, at their option, may cancel by written notice their participation in the Program in accordance with the policy of the Direct Load Control Program, after which the load control or energy management equipment will be removed from the premises or equipment.
- 2.0 Details of the program are available on the Utility's website or by contacting a member of our Engineering or Customer Service staff. An agreement (Exhibit 10) must be signed and Customer must qualify to participate in the program.